

Recreation, Parks and Culture, 2025 Oak Street, Sherwood Park, AB T8A0W9

Date _____

Main contact information

Name _____

Phone number _____ Alternate _____

Address _____ Postal code _____

E-mail _____
Optional

New card holder(s)

completed
by staff

_____	_____	_____	_____	_____
Last name	First name, middle initial(s)	Date of birth (dd/mm/yy)	Fee	Customer #
_____	_____	_____	_____	_____
Last name	First name, middle initial(s)	Date of birth (dd/mm/yy)	Fee	Customer #
_____	_____	_____	_____	_____
Last name	First name, middle initial(s)	Date of birth (dd/mm/yy)	Fee	Customer #
_____	_____	_____	_____	_____
Last name	First name, middle initial(s)	Date of birth (dd/mm/yy)	Fee	Customer #

Payment

I authorize Strathcona County to debit the indicated account (void cheque attached) for the purpose of purchasing a monthly Millennium Card. I understand that a fixed amount of \$ _____ (total fees/month for all passes) for the personal pre-authorized debit, will be debited from my account on the 15th day of each month or the next business day. I may revoke my authorization for future payments at any time, subject to providing written notification of my cancellation no later than the 10th day of the month that I wish to terminate my payments/ pass. I may obtain a sample cancellation form, or further information on my right to cancel a Pre-Authorized Debit Agreement, at my financial institution or by visiting www.cdnpay.ca

I have certain recourse rights if any debit does not comply with this agreement. For example, I have the right to receive reimbursement for any debit that is not authorized or is not consistent with this Pre-Authorized Debit Agreement. To obtain more information on my recourse rights, I may contact my financial institution or visit www.cdnpay.ca

Print name – Bank account holder _____ Sign – Bank account holder _____ Date _____

Collection and use of personal information

Personal information is collected in accordance with section 3 of the *Municipal Government Act* and section 33(c) of the *Freedom of Information and Protection of Privacy Act* (FOIP) and is protected by FOIP. The information will be used for coordinating your Millennium Card Registration. If you have any questions about the collection and use of the information, contact the Coordinator, Central Services, Recreation, Parks and Culture at 780-467-2211.

Millennium Card – Monthly Registration Monthly Pre-Authorized Debit Agreement (PAD)

Terms and Conditions of Use

The Millennium Card is valid at the Kinsmen Leisure Centre, Millennium Place and the Glen Allan Recreation Complex which are owned and operated by Strathcona County Recreation, Parks and Culture as public facilities. There are no "guest" restrictions. Your guests are welcome to participate with you as long as they pay an admission fee. For a complete list of amenities available please review the "Welcome Brochure".

Cancellations

- You may cancel your Millennium Card at any time.
- Cancellation must be done by submitting a Millennium Card – Cancellation form to Millennium Place or Glen Allan Recreation Complex or by emailing a form to: mcrep@strathcona.ab.ca

There are no refunds for any unused portion or due to lack of use of a monthly card. Details regarding canceling the Pre-Authorized Debit Agreement are on the first page of this form.

In order to stop the next monthly authorized payment from being taken out of your bank account, you will need to cancel prior to the 10th day of the month that the payment is to be taken.

Initial

Suspensions

- If you cannot use the facilities for more than two months, you may suspend your payment for a minimum of two consecutive months, up to a maximum of 6 months.
- The option to suspend your payment is available only once within a one year period and may not be extended beyond the original return date.
- You may return early from suspension without incurring a penalty. You may incur a pro-rated fee for the unpaid portion of your card.

Monthly card fees will not be processed during the suspension, but will automatically resume at the end of the suspension period. If you do not use your card after the suspension period, there will be no future refund due to lack of use.

Initial

Additional information

- Millennium Card fees may be subject to a minor increase annually.
- Payments returned by your bank (e.g. non-sufficient funds, account closed etc.) may result in termination of the card, and all outstanding payments will become due and payable and subject to penalties. A service charge may be levied for returned payments.
- In the event of a change of bank accounts, Strathcona County must be notified immediately in writing at Millennium Place or Glen Allan recreation Complex. Please do not send banking information by email.
- Extra charges will apply for additional services that are not included in the card.
- Special hours of operation apply during holidays.
- The card is non-transferable and a wristband must be worn at all times.
- A fee may be incurred for replacement of lost cards.
- The customer shall not engage in the sale of merchandise, souvenirs, and novelties or in the rental of equipment in any of the facilities or in the training or instructional lessons, or advertising within the facility without first having obtained written approval from Strathcona County.
- Strathcona County assumes no responsibility for loss of personal property or personal injury.
- The customer will comply with all Rules and Regulations of the facilities in each area. (Some of the restrictions can be found in the "Welcome Brochure".)
- Due to special events, cleaning closures, mechanical failures, scheduled maintenance and emergency situations, the use of certain areas may be unavailable for public use for extended periods of time.

Customer Signature (signing on behalf of all family members)

Date